

Shipping Policy

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Thank you for visiting and shopping at **Bleu Echo**. The following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy. Bleu Echo does not ship Internationally.

Shipment processing time

All orders are processed within 5-8 business days, unless using express or priority overnight shipping option. If we are experiencing a high volume of orders, causing shipments to be delayed by a few days, customers will be notified via email or SMS. Allow additional days in transit for delivery. If there is a significant delay in shipment of your order, we will contact you via email or SMS.

Shipping rates & delivery estimates

Shipping charges for your order shipped UPS will be calculated and displayed at checkout. We do not offer USPS shipping.

Local pick up is issued a specific place to pick up order. If a customer does not pick up on the scheduled day Blue Echo will return the item to inventory. The item will be held in our inventory room for a total of 10 days until further contact. If items are not picked up within the 10 days items will return to inventory and the customer will be issued a store credit minus the 20% service fee.

Shipment method	Estimated delivery time	Shipment cost
USPS Standard Ground	5-9 business days	\$9
USPS Standard Ground over \$80	5-9 business days	FREE
UPS 3 Day Select	2-3 business days	\$30
UPS Next Day	1-2 days	\$60
Local Pick-up area	Wednesday & Thursday only	\$5.00
Delivery delays can occasionally occur.		

Shipment

Bleu Echo ships to addresses within the U.S.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Internationally Shipping

Bleu Echo does not ship internationally at this time.

Customs, Duties and Taxes

Bleu Echo is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

Bleu Echo is not liable for any products damaged or lost during shipping. If you receive your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.

International Shipping Policy

We currently do not ship outside the U.S.

Returns Policy

Our return and refund policy provides detailed information about options and procedures for returning your order. Or contact us at shopbleuecho@gmail.com